

August 2021 Newsletter

Currency

Member Newsletter • 2021



Third Annual CCCU School Supply Drive



Thank You!

To our Members, Staff, and Community
for your contributions to the school supply drive.
Together we collected:

- \$1,725 Donated
- 6,298 School Supplies

We want to send a big thank you to our VALUED members, employees and community for donating to our third annual school supply drive!

During the drive held in late July, we collected high demand school supply items, hygiene necessities like underwear and socks, and even winter coats in preparation for the colder months ahead. Because of your combined efforts, the CCCU Cares committee was able to add a third school to support this year. In total, CCCU was able to collect 6,298 school supply items and raised \$1,725.07 in cash donations!!

One of the stand-out donations came from Michael and Michelle M. who gave 52,500 kids face masks and 100 bottles of hand sanitizer to the drive. They said, "We are just glad we can give back to our community." In our current environment, these items are in high demand for students.

The school supply drive proudly provided support to Keller Elementary School, Antonello Elementary School and Fong Elementary School (just added this year). In addition to the supplies, the CCCU Cares Committee presented Keller ES* with a check to Green Our Planet. This will allow the school to participate in the Outdoor Garden STEM Program which brings a wide variety of skills to the schools, including architectural design, hydroponics, financial literacy, graphic arts, horticulture and health sciences.

Thank you again to everyone who supported the 2021 CCCU School Supply Drive. We hope this school year is a little brighter for the kiddos in our community! To learn more about other ways the CCCU Cares Committee gives

back to our local community, check out the [CUInsight Press Release here](#).

*Keller ES has been a CCCU partner school since 2019.

Learn How to Avoid Amazon Phone Scams



As you may have seen in the [news](#) lately, fraudsters are targeting Amazon shoppers with their newest scam: fake refunds and phony customer service reps. CCCU has the details to keep you and your accounts safe from scammers:

The Scam: Know the Red Flags

- Someone claiming to be an Amazon representative calls you to issue a refund due to an overcharge or fraudulent charge on the account.
- The customer is instructed to login to their Amazon account and give remote account access to the fake Amazon rep.
- The victim is then asked to log into their bank account to process the refund.
- The fake Amazon rep will then say that they accidentally refunded too much money and the victim needs to buy a gift card or send a wire to pay back the overpayment.

Avoiding the Scam

1. Amazon will never contact you to issue a refund and will never ask for remote access to your account. Warning: Once you allow the fraudster into your computer, they will be able to completely take it over and have access to ALL your personal information and passwords.
2. If you receive a similar call, hang up and report the fraudulent call to [ftc.gov/complaint](https://www.ftc.gov/complaint) and follow the onscreen assistant.
3. Do not give out personal information over the phone or in an email.
4. Stay alert - fraudsters are sophisticated and will gather pieces of your personal information (like an address) to make the call sound legitimate.
5. Never share passwords or PINs over the phone or in an email.
6. If you receive a suspicious email, text or webpage claiming to be Amazon, report that directly to Amazon via email at stop-spoofing@amazon.com.
Note: Send the suspicious email as an attachment and never click on any links.

To learn more about other current scams and additional tools to help avoid them [click here](#).

**Member Since 1966: Douglass R.,
Retired Las Vegas Police Officer**

Thank you Douglass for your many years of membership!



Douglass joined Clark County Credit Union in the summer of 1966 when he was working for the Las Vegas Police Department as a Police Officer. At the time, Las Vegas had few trusted banks, so for Douglass, “CCCU was the safest bet,” he said.

“I originally joined the credit union when they were located inside the Courthouse,” said Douglass. Over the years he’s seen many changes. “It’s always been a fast-paced city and the changes have been bigger and better ones! The credit union also keeps adding more programs with great savings accounts - I also like that the people are honest.”

Douglass has since retired to Pahrump, and still enjoys the benefits of the credit union no matter where he lives. In addition to his savings and checking accounts, he has saved with low-rate auto loans and a mortgage. Douglass said, “CCCU has helped me reach my financial goals and dreams over the years by helping me save money and keep my money safe.”

Thank you, Douglass, for your many years of membership and for serving the Las Vegas community as a Police Officer! We are grateful you are a part of our history and our 70th Anniversary celebration.

Meet the Tenaya Branch Team



Located in the Northwest Las Vegas Medical District, our Tenaya branch opened in 1995 and is currently the oldest CCCU building out of our six full-service branches in the valley. The Tenaya team provides daily banking services in

addition to Members Auto (car buying and selling service), commercial/business accounts and consumer and business lending.

Let's get to know our Tenaya branch team members!

Devon, Member Service Representative

Question: Do you have a favorite holiday?

Answer: *My favorite holiday would have to be Halloween! There is something magical about the whole fall season. Halloween is a day when you can be anything you want! I love that feeling of anything being possible.*

Dyvee "Dee", Member Service Representative

Question: What are your hobbies, and how did you get into them?

Answer: *I love to work on my car. Growing up my family would trick out cars, go off roading, and racing. Cooking is another one of my favorite hobbies; I love to see everyone spend quality time together. Also, it warms my heart to see everyone full and happy when they eat my food.*

Kami, Member Service Representative

Question: Where's the next place on your travel bucket list and why?

Answer: *The #1 spot on my bucket list is Greece to see the beautiful clear beaches and eat delicious food.*

Merin, Senior Member Service Representative

Question: What was the best vacation you ever took and why?

Answer: *The best vacation I ever took was a celebration of our 20th wedding anniversary in Disneyland Tokyo. It was a totally different vibe for a theme park. We had a blast!*

Peter, Member Service Representative

Question: What was the last TV show you binge-watched?

Answer: *Most recently it's been Brooklyn Nine-Nine, second best show ever. The Office being the best show ever of course.*

Terran, Assistant Branch Manager

Question: What was your favorite age growing up and why?

Answer: *My favorite age was 16, I was living life so free and playing football on an undefeated team.*

Tracy, Member Service Representative

Question: What was the best vacation you ever took and why?

Answer: *My best and most favorite vacation was in 2016, my honeymoon! Spent a week in Washington and took the train over to Oregon for another week! Two weeks spent with my wife exploring two beautiful cities was just perfect!*

Troy, Branch Manager

Question: What are your hobbies, and how did you get into them?

Answer: *I'm a big sports fan. I watch basketball, football, baseball, boxing, etc. I also enjoy playing golf. I was born into a sports family, so being a sports fan has always been normal for me.*

Tyler, Senior Member Service Representative

Question: If you could only eat one food for the rest of your life, what would it be?

Answer: *Macaroni and cheese. Best food ever, with so many different ways to make it delicious!*

Maximize Your Earning Potential with CCCU Rewards!



Have you enrolled your debit and/or credit card to start earning reward points? If not, you could be missing out on unique rewards you've earned just for using your card on everyday purchases, big and small, on both our [credit](#) and debit cards!*

With CCCU Rewards, you can redeem points towards:

- Cash back
- Travel and unique experiences
- Merchandise
- Gift cards
- Charitable donations
- And much more!

View Your Points

To view your point balance, you will need to first [register your card](#).** For any issues or questions about CCCU Rewards, call 1-888-200-7561 to speak with a representative.

**Commercial debit cards will earn rewards; commercial credit cards will not.*

***Both debit and credit cards must be registered to redeem points.*

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